



Quality assurance

Orskov Yard A/S is committed to consistently delivering high-quality results on time. We aim to maintain a flat organizational structure that enables swift and qualified decision-making. We will maintain close and structured collaboration with selected regular suppliers and ensure maximum flexibility by supplementing with a range of other suppliers. We will continuously develop the competencies of our employees to ensure increased flexibility, on-time delivery, and quality.

Orskov Yard A/S is certified in accordance with ISO 9001.

Orskov Yard A/S realises its policy by:

- Continuously maintaining and developing our management system.
- Maintaining a continuous and targeted dialogue with customers to optimize collaboration and strengthen insight into their individual needs before and during projects.
- Conducting regular project follow-up meetings (construction meetings).
- Concluding all projects with a collection of experiences (lessons learned) to improve future processes and projects.
- Carrying out systematic measurements of delivery reliability in relation to customer-agreed deadlines.
- Ensuring efficient handling and systematic registration of customer complaints as soon as they arise.
- Following up on customer satisfaction.
- Having a system for continuous improvements that implements corrective and long-term preventive actions.
- Conducting internal process and product audits to assess risks and identify ways to optimize production processes and customer experience.
- Carrying out evaluations of suppliers to verify that the quality provided is in line with the company's standards and expectations.
- Ensuring that all employees possess the necessary specialized skills and demonstrate the necessary motivation to carry out their tasks effectively to ensure flexibility.
- Ensuring that everyone who works on behalf of Orskov Yard A/S is informed about the company's quality policy and management system.